

BigNWideShoes.com
EASY RETURN FORM

90 Day Satisfaction Guarantee

Your satisfaction is our goal! We strive to provide our customers with the highest level of service possible.

Please note that Final Sale are non-returnable.

Before returning your shoes for refund, please make sure:

- (1) All shoes must be in their original, unworn condition. Please try on your shoes on carpet to prevent scuffing.
- (2) Shoes must be returned in their original shoe box and must be placed inside a packaging box to avoid damage to the shoes and shoe box.
- (3) Inserts came with the shoes should be returned in their original, unworn condition. Otherwise, \$15 per pair will be deducted from the refund.
- (4) All returns must be made within 90 days of the issued invoice.
- (5) Please complete the return items section below and include it with your return.
- (6) Customer is responsible for postage charges included with the shipping of the returned item(s).

There is no need to contact our customer service for a return unless you have a question or need assistance. Please save your shipper's tracking number.

Return For Refund

Refunds for returned shoes will be issued within one week of receipt of the shoes. After your credit is processed, it may take an additional week for the funds to show in your account. Most banks take approximately a week to transfer funds on a credit card. Please allow at least two weeks from the date we receive the shoes to call and inquire about your return.

No exchanges

Unfortunately, we are unable to do exchanges. Please reorder online at www.BigNwideShoes.com

Order#: _____

Customer Name: _____ Phone: _____

#1 Returned Items: _____ Color: _____ Size: _____ Width: _____ Quantity _____

Reason: _____

#2 Returned Items: _____ Color: _____ Size: _____ Width: _____ Quantity _____

Reason: _____

COMMENTS:

Question? Call Toll-free **1-888-937-2747** (8am to 5pm PST Mon.-Fri.)

BigNWideShoes.com
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